



# 1. Onboarding Parents Gateway

## Step 1 – SingPass Registration and 2FA Setup

SingPass 2-Step Verification (2FA) is required for onboarding. If you have not registered for a SingPass or have not set up the 2FA, please visit the SingPass website (<https://www.singpass.gov.sg>), or scan the QR codes below to do so. Should you require further assistance, please contact SingPass Helpdesk at 6643-0555.

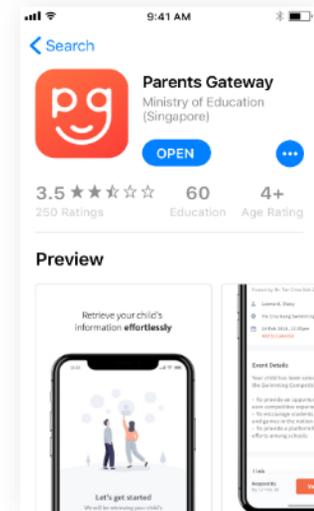
SingPass Registration	2FA Activation
	

## Step 2 – Download Parents Gateway Mobile App

- Open the Apple App Store or Google Play Store app on your mobile phone.
- Search for the 'Parents Gateway' mobile app, or scan the QR code below.
- Download and install the app onto your phone.
- Enable '**Allow Notifications**' to receive push notifications.

**Note:** Supported OS Versions - **Android 5.0 or later & iOS 9.1 or later**

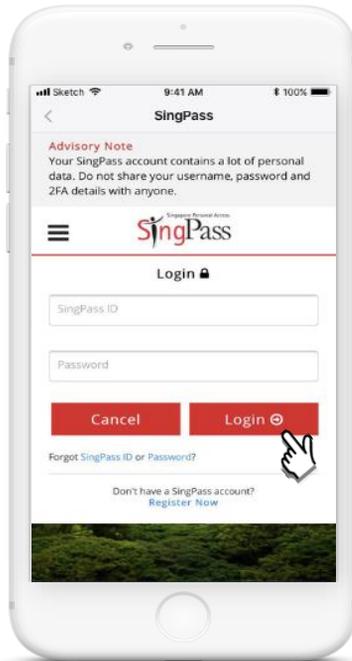
For Android	For iOS
	



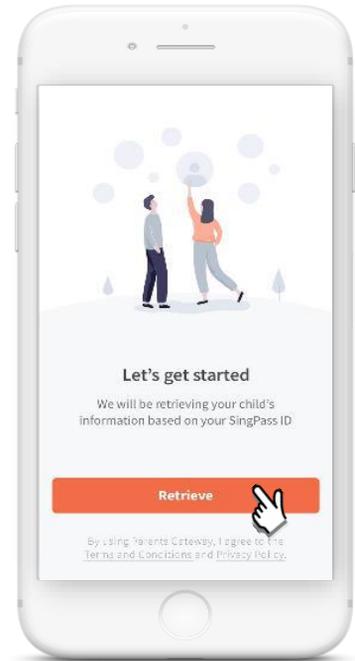
# Step 3 – One-Time Onboarding



Tap on “Log in with SingPass”



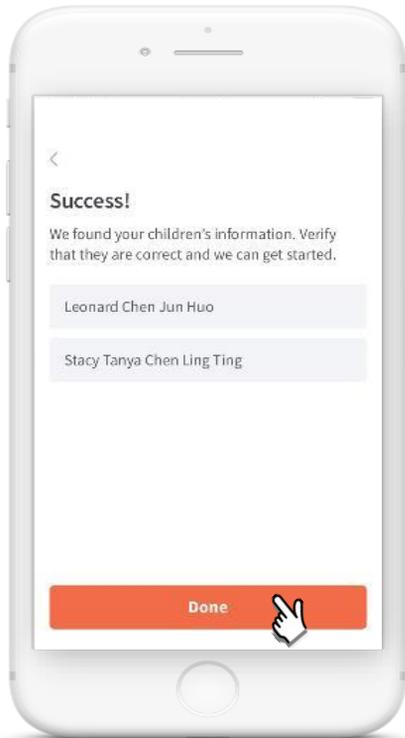
Log in with your SingPass (2FA)



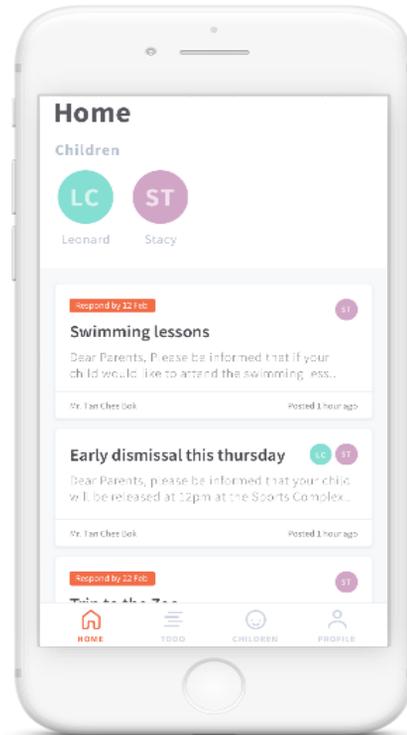
Tap on “Retrieve” to retrieve your child(ren)’s information



## Step 3 – One-Time Onboarding (continued)



Tap on "Done" to complete onboarding



You should now be able to see your child(ren)'s school announcements and activities (if any)